

**LensLock, Inc. STANDARD Terms & Conditions
Equipment & ONLINE DATA Services**

- Equipment. Under the LensLock's business model, all equipment is provided to Client as part of the master service agreement. Vendor agrees to train, support, and instruct Client in the proper use of the provided equipment. Client understands that the LensLock equipment described in this Agreement is included.
- Shipping Terms. Deliveries of Equipment, title and risk of loss is assumed by LensLock. Title to any software provided with Equipment remains with LensLock and/or its suppliers. Any claims for shortages or damages suffered in transit must be submitted directly to the carrier. All shipping dates are approximate and not guaranteed. LensLock reserves the right to make partial shipments.
- Intellectual Property. As between the parties, all hardware, services, and software provided by LensLock, including the Online Platform Services, are the intellectual property of LensLock and its licensors, and any unauthorized use of same, including creating any derivative works by Client or any third party, is strictly prohibited and violates Federal Copyright Laws, Title 17 of the United States Code. Pursuant to the terms of this Agreement, LensLock grants to Client the limited, non-exclusive, non-transferable, limited right to access the Online Platform Services during the term of the Agreement for purposes of access and use of the videos and audios produced by the Equipment and in compliance with the Agreement and applicable documentation. Conversely, it is understood that LensLock has limited access to all Client video files for internal testing and quality control assurance purposes.
- System Operation and Limitations. Equipment is connected to a digital recorder computer and Client shall not use the computer for any other purpose. Client shall be permitted to access and make changes to the system's operation through the LensLock Online Platform Services. Depending on the data storage option selected, LensLock shall store data received from Client's Equipment for the agreed upon location. LensLock shall have no liability for data corruption or inability to retrieve data. LensLock shall endeavor to release Client's data only to Client, upon Client's authorization, or by legal process. Telephone or internet access is not provided by LensLock and LensLock has no responsibility for such access or IP address service. LensLock is not responsible for the security or privacy of any wireless network system or router or like Equipment, and the foregoing are the Client's responsibility, including but not limited to securing access to the Equipment with pass codes and lock outs. LensLock shall have no liability for unauthorized access to the system through the internet or other communication networks, data corruption, or loss for any reason whatsoever.
- LensLock Online Platform Services. Upon receipt of a video verified event, the Equipment is designed to activate the Online Platform Services, upon which, LensLock or its designee central office, shall record and store the images and feeds from Equipment if such Equipment and Online Platform Services have been configured properly. Client acknowledges that signals transmitted from Client's Equipment to the Online Platform Services are not monitored by personnel of LensLock or LensLock's designee central office, and LensLock does not assume any responsibility for the manner in which such signals are monitored or the response, if any, to such signals. Client acknowledges that signals which are transmitted through the internet, over telephone lines, wire, air waves, cellular, radio, internet, VOIP, or other modes of communication pass through communication networks wholly beyond the control of LensLock and are not maintained by LensLock, and LensLock shall not be responsible for any failure which prevents transmission signals from reaching the central office monitoring center or damages arising therefrom, or for data corruption, theft or viruses to Client's computers if connected to the communication Equipment. Client authorizes LensLock to access the Client's accounts to input or delete data and programming in connection with the Online Platform Services. If Client requests LensLock to remotely activate or deactivate the system, change combinations, openings or closings, or re-program system functions, Client shall pay LensLock a fee for such service. LensLock may, without prior notice, suspend or terminate its services, in central station's sole discretion, in event of Client's default in performance of this Agreement, in event central station facility or communication network is non-operational, or in event Client's system is malfunctioning. LensLock is authorized to record and maintain audio and video transmissions, data and communications, and shall comply with local law requirements. LensLock may, but is not required to, update the Online Platform Services and any software in the Equipment that is capable of OTA updates. All updates to the foregoing are subject to the same terms and conditions as set forth in this Agreement. Client hereby grants LensLock a non-transferable, royalty-free license to use the data collected and stored within the Online Platform Services solely for Client's benefit and LensLock's internal purposes; provided that LensLock may use and disclose such data if and as required by court order, law or governmental or regulatory agency (after, if permitted, giving reasonable notice to LensLock and using commercially reasonable efforts to provide Client with the opportunity to seek a protective order or the equivalent (at Client's expense). The parties agree to comply with the user terms and conditions set forth within the Online Platform Services and Privacy Policy therein.
- Limited Warranty. The sole and exclusive performance warranties offered by LensLock for the Equipment and Online Platform Services are expressly set forth in Exhibit A (the "Performance Warranty"). Any

Equipment that fails to conform to its Performance Warranty as confirmed by LensLock is referred to herein as a “Defective Equipment”. The Performance Warranty shall survive the termination and expiration of the Warranty Period only with respect to any valid claim made by Client by written notice to LensLock prior to termination or expiration of such Warranty Period.

- System Testing. The parties hereto agree that the Equipment, once installed, is in the exclusive possession and control of Client, and it is Client’s sole responsibility to test the operation of the system and to notify LensLock if any Equipment is in need of repair. Client agrees to test and inspect the Equipment upon completion of installation and periodically thereafter, and to advise LensLock in writing promptly after installation of any defect, error or omission in the Equipment or accessing the Online Platform Services.
- Data Storage. For LensLock’s unlimited data storage subscription, Client agrees to an industry standard data storage plan that includes an auto delete policy, whereas all data is automatically deleted after six (6) months in the event the data is non evidentiary in nature and or not necessary to retain. Client also agrees with the LensLock standard business practice to move Client data into archival storage in the event Client does not access or view data within six (6) month’s time. Client archived data may take 24-48 hours to access their data in archived mode. It is understood that the unlimited data storage subscription only applies to data collected by LensLock equipment.
- Delete Data. Upon termination of this Agreement, LensLock shall be permitted to remotely delete programming and LensLock shall not be required to service the Equipment and shall cease processing Online Platform Services. Unless otherwise paid for by Client under the terms of this Agreement, LensLock shall not be obligated to hold any Client video or audio stored on the Online Platform Services longer than ninety (90) days past the termination of this Agreement.
- Data Ownership. Vendor hereby assigns without any requirement of further consideration all right, title, or interest the Vendor may have to the Client’s Data, including any original, redacted version, and any and all metadata associated with Client data with all rights to the same. Vendor hereby agrees that the ownership of the data always belongs to the Client, including all associated CAD integrated metadata. Vendor shall not make use of the Client data for any commercial purpose, whether to the benefit of Vendor or a third party, unless approved in advance by Client in writing. Vendor may, from time-to-time, review Client data in order to professionally inspect video and audio quality of Client data. This quality control process is performed by LensLock CJIS Level IV trained and certified personnel. Vendor inspection details will appear in any and all audit reports in compliance with CJIS.

General

- Governmental Entities. If Client is a governmental, municipal, or quasi-governmental entity, Client represents and warrants to LensLock that: (a) Client has been duly authorized by the laws of the applicable jurisdiction, and by a resolution of Client’s governing body, if legally required, to execute and deliver this Agreement and to carry out Client’s obligations under this Agreement; (b) all legal requirements have been met, and procedures have been followed, including public bidding, if legally required, in order to ensure the enforceability of this Agreement; (c) that the Online Platform Services will be used by Client only for governmental or proprietary functions consistent with the scope of Client’s authority and will not be used in a trade or business of any person or entity, or for any personal, family or household use; and (d) Client has funds available to pay fees until the end of its current appropriation period, and that Client intends to request funds to make payments in each appropriation period, from now until the end of the term of the Agreement.
- Prices; Payment Terms. Prices are those in effect when LensLock accepts a purchase order. LensLock may accept or reject purchase orders in its sole discretion. Client must pay or promptly reimburse LensLock for any sales, use or any other local, state, provincial or federal taxes arising from the sale or delivery of the Equipment or provide an exemption certificate. All prices, models and material specifications are subject to change or withdrawal by LensLock without notice. In the event Client fails to pay Vendor any monies when due, Client shall pay the lower interest of 7.5% per month, or the amount allowed by applicable law from the date when payment is due on outstanding balances. In addition to any and all remedies available herein or at law, LensLock may suspend all services upon communication to Client for Client’s failure to pay invoices when due. If Client exceeds its storage rights on the Online Platform Services, LensLock may increase storage and charge Client the overages in connection with such increases.
- Term of Agreement; Fee Increases. The term of this Agreement shall be for a period as set forth on the second page of the Order, and if not indicated, then a period of five (5) years.
- Termination. This Agreement may be terminated by either party at the end of each year in the event of a breach or a failure to comply with the terms and conditions of this Agreement, but only after the non-breaching party has provided notice of such breach to comply and such breach remains uncured for sixty (60) days after the breaching party received such notice, but in the event of non-payment, such cure period shall be reduced to five (5) days. Either party may terminate this agreement upon thirty (30) days prior written notice to the other party; provided, however, if such termination by Client, Client shall not be

relieved of its remaining payment obligations with respect to the overall four (4) year financial commitment outlined in this Master Service Agreement. Client is responsible for paying for Online Platform Services which were ordered for the remainder of the term. All payments are due within ten (10) days of termination of this Agreement

- Warranty Disclaimer.
 - LensLock does not represent nor warrant that Equipment or Online Platform Services may not be compromised or circumvented, or that Equipment or Online Platform Services will prevent any loss. Client acknowledges that any affirmation of fact or promise made by LensLock shall not be deemed to create a warranty unless expressly included in this Agreement in writing; that Client is not relying on LensLock's skill or judgment in selecting or furnishing Equipment suitable for any particular purpose, that there are no warranties which extend beyond those on the face of this Agreement, and that Client acknowledges that there may be more sophisticated Equipment of which Client may procure on the open market for the same purposes as Equipment.
 - **EXCEPT FOR THE EXPRESS WARRANTIES IN SECTION 6 ABOVE, (A) LENSLOCK HEREBY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE UNDER THIS AGREEMENT IN CONNECTION WITH THE SERVICES AND EQUIPMENT, AND (B) LENSLOCK SPECIFICALLY DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY, AND FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT.**
- Complete Agreement. This Agreement and any referenced terms herein constitute the entire understanding and agreement between the parties with respect to the subject matter hereof and shall supersede any prior understandings and agreements, whether written or oral, between the parties with respect to that subject matter. LensLock expressly limits acceptance of the Agreement to the terms stated herein. Any additional, different, or inconsistent terms or conditions contained in any form or purchase order from Client in connection with this Agreement are hereby objected to and rejected by LensLock and shall not apply to this Agreement.
- Security Interest; Credit; Lien Law. In order to secure all indebtedness or liability of Client to LensLock, Client hereby grants and conveys to LensLock a security interest in, and mortgages to LensLock all of Client's Equipment supplied by LensLock pursuant to this agreement and proceeds thereof. LensLock is authorized to file a UCC-1 statement encumbering said equipment. Client and any guarantor authorize LensLock to conduct credit investigations to determine Client's and guarantor's credit worthiness. LensLock or any subcontractor engaged by LensLock to perform the work or furnish material who is not paid may have a claim against Client which may be enforced against the property in accordance with the applicable lien laws. Any security agreement attached to equipment will be provided by LensLock and agreed to in writing by both Client and LensLock.
- Force Majeure; Other Events. Neither party shall be considered in default of its performance of any obligation hereunder to the extent that performance of such obligation is prevented or delayed by acts of God; acts of the other party; war (declared or undeclared); terrorism or other criminal conduct; fire; flood; weather; sabotage; strikes, or labor or civil disturbances; governmental requests, restrictions, laws, regulations, orders, omissions or actions; unavailability of, or delays in, utilities or transportation; default of suppliers or other inability to obtain necessary materials; embargoes, or unforeseen circumstances or any other similar or dissimilar events or causes beyond party's reasonable control.
- Assignment; Waiver of Subrogation Rights. Client may not assign this Agreement without the prior written consent of LensLock. Any such assignment without LensLock's prior approval shall be deemed a breach of this Agreement, and void *ab initio*. LensLock shall have the right to assign this Agreement and shall be relieved of any obligations created herein upon such assignment. Client on its behalf and any insurance carrier waives any right of subrogation Client's insurance carrier may otherwise have against LensLock or LensLock's subcontractors arising out of this Agreement or the relation of the parties hereto. Client acknowledges that this Agreement, and particularly those paragraphs relating to LensLock's disclaimer of warranties, exemption from liability, even for its negligence, limitation of liability and indemnification, inure to the benefit of and are applicable to any assignees, subcontractors and central offices of LensLock.
- Limitation of Liability. **Neither party shall be liable for any special, incidental, indirect, punitive, or consequential damages, including loss of anticipated profits or business interruption for any reason. In no event shall LensLock's aggregate liability for any loss or damage arising out of or connection with this Agreement exceed the lesser of the cost of the Equipment and six (6) month's fees for Online Platform Services immediately prior to the incident that gave rise to the claim.**
- Indemnification. To the extent not prohibited by applicable law, Client shall defend, indemnify and hold harmless LensLock (including its shareholders, directors, officers, agents, and employees) from and against all claims, liabilities, losses, judgments, costs, damages, expenses and attorney's fees in connection with any threatened, pending or completed action, suit or proceeding, whether civil, criminal, administrative, or investigative, to which LensLock is, was, or at any time becomes a party or is threatened to be made a party, due to: (i) the acts or omissions of Client; (ii) Client's breach of the Agreement; and (iii) any

personal injury, death or damage to real property arising out of Client's use of the Equipment and Online Platform Services.

- **Subcontract.** Client agrees that LensLock is authorized and permitted to subcontract any services to be provided by LensLock to third parties who may be independent of LensLock, and that LensLock shall not be liable for any loss or damage sustained by Client by reason of fire, theft, burglary or any other cause whatsoever caused by the acts of third parties, and that Client appoints LensLock to act as Client's agent with respect to such third parties, except that LensLock shall not obligate Client to make any payments to such third parties.
- **Governing Law; Disputes.** The Agreement and all rights and duties under the Agreement are governed by, and construed in accordance with, the laws of the State of California. The United Nations Convention on Contracts for the International Sale of Goods or the transactions contemplated hereunder. The parties hereby irrevocably consent to exclusive jurisdiction of, and venue in, *San Diego County, CA*.
- **Miscellaneous.** Other than routine communications made in the ordinary course of performing any obligations under this Agreement, all notices or other communications required or permitted to be given under this Agreement must be in writing and will be deemed to have been sufficiently given when delivered in person (with written confirmation of receipt), on the second business day after mailing via a responsible international courier, or on the fifth business day after mailing by first class registered or certified mail, postage prepaid, to the address stated on the first page of this Agreement or to such other address or individual as either party may specify from time to time in writing or transmitted electronically if confirmed in writing by one of the above methods. This Agreement may be executed in counterparts, each of which will be deemed an original, but all of which together will be deemed to be one and the same agreement. A signed copy of this Agreement delivered by facsimile, e-mail or other means of electronic transmission will be deemed to have the same legal effect as delivery of an original signed copy of this Agreement. The parties intend that the relationship between them created under this Agreement is that LensLock is an independent contractor of Client only, and nothing contained herein is intended to create any other relationship between the parties. LensLock is not to be considered an employee, agent, joint venture or partner of Client for any purpose whatsoever. Neither party is granted any right or authority to assume or create any obligation or responsibility for, or on behalf of, the other party or to otherwise bind the other party in any way. Except as prohibited by applicable law, the terms and conditions of this Agreement are confidential information of LensLock, and Client may not distribute this Agreement or disclose any contents hereof to any third party without the express written consent of LensLock.
- **Professional Request.** In accordance with CJIS BWC Best Practices, it is strongly recommended that law enforcement agencies assign individual body worn cameras to individual police department officers or sheriff deputies and that those assigned body worn cameras are not "shared" with other officer, deputies, or end users, unless special circumstances are warranted. LensLock requests that Client does not allow "sharing" of body worn cameras as part of Client's standard practice of BWC utilization.

EXHIBIT A **LIMITED WARRANTY**

LENSLOCK EQUIPMENT

LensLock warrants to Client that Equipment is free from defects in material and workmanship for the duration of the service contract ("**Warranty Period**") and subject to the terms set forth herein. In the event Client needs Equipment replaced, LensLock will provide said replacement hardware at no cost, unless the Equipment has been intentionally damaged or destroyed by client. Client pays for shipping fees for product returns and vendor pays for shipping costs for product replacements. It is understood that Vendor will require IT support from Client to ensure services are optimized. Additionally, it is understood that Vendor will set schedule for installation once Client approval is obtained. Because of supply chain demands, Vendor will make every professional effort to ensure schedule is met and installation is completed on time. Unforeseen natural disasters, health emergencies, and Acts of God beyond the reasonable control of Vendor may prevent performance of meeting said schedule.

BODY CAMERA WARRANTY:

Additionally, it is understood by both parties that LensLock will fully warranty body cameras to Client for the full sixty (60) month term from the start date listed in this agreement and the Client will receive a refresh RF supply of anybody cameras that are not working properly. Client may also request upgraded equipment at any point in time, but will be billed an additional set of fees for new equipment or additional users and or any special orders. Client must approve said purchase in writing.

LENSLOCK ONLINE PLATFORM

LensLock warrants that the Online Platform Services (a) will perform materially in accordance with the LensLock published documentation, and (b) professional services will be performed in a timely and professional manner by qualified persons with the technical skills, training, and experience to perform such Services.

LENSLOCK TECHNOLOGY

Any additional features or functionality (service upgrades) associated with LensLock overall service offering that client desires may be communicated directly to LensLock customer service representatives on an ongoing basis. Said client requests (whether hardware related or software related features) will be considered from a number of business perspectives, including but not limited to, vertical market applicability, CJIS regulatory standards, financial impact, technical complexity, end-user experience, legal liability, and competitive landscape.

If the technical requirements of client requests may be implemented in a reasonable business manner, LensLock may or may not charge client an additional set of fees for any and all new features and functionality associated with service upgrade.

It is our corporate policy that we embrace the challenge of continuous innovation to ensure our clients are pleased with our service offering. It is our experience that the very best ideas for our next set of innovations come directly from our consortium of valued Law Enforcement customers. As such, please do not hesitate to communicate client requests as they surface.

EXHIBIT B **SERVICES OVERVIEW**

LENSLOCK CAD IMPLEMENTATION

The LensLock CAD Integration Application allows the viewing of CAD data directly in the LensLocker™ Digital Evidence Management System (DEMS) portal including Case Number, Encounter Type, Officer Name, Date Dispatched, Date Cleared, and Unit Number. Data is extracted from your CAD system via the LensLock custom CAD connector tool for your specific CAD vendor.

LensLock currently supports two different methods of integrating your CAD data with the LensLocker™ (DEMS) portal depending on what CAD Vendor you use to house your CAD data:

- Integrating using the LensLock CAD Extractor Tool, and
- integrating via sending your CAD data via SFTP/ File share in a .csv format.

LensLock Client – Law Enforcement Agency Prerequisites:

Has one of the following CAD Vendors:

- Spillman FLEX
- CSI
- Central Square ProSuite
- Sunridge
- Versaterm

This process requires a Windows VM, preferably the LensLock Windows VM, on the client's network.

This VM must have connectivity to the client's CAD data source, which could be a database, file system where files are dropped, or APIs. We will install the CAD Extractor Tool onto an onsite server (ideally accessible via RDP) that can interact with your CAD interface. In most cases, this server will be the client's LensLock server.

This application functions as a data pipeline, extracting information from your CAD system using SQL queries, file drops, and API calls. It then transforms the extracted data into a CSV format compatible with the LensLock system and places the resulting file in a designated location. A .NET service manages this pipeline, pulling data from your CAD according to a configured schedule and transmitting it to Azure.

The application is provided with a set of CAD Connectors specific to different CAD platforms. Post-installation, the LensLock implementation team will provide support for the necessary configuration.

Microsoft Azure has implemented a new pricing model for CAD Integration data services, consisting of both an initial upfront fee of \$3,500.00 and a monthly recurring charge of \$350.00 per month. As a result, LensLock will need to pass these costs directly to our clients. This is a cost recovery measure, and we are not seeking to profit from these data fees.

LENSLOCK CLIENT LEGACY DATA MIGRATION:

The process of “moving” your legacy data into LensLock’s proprietary Digital Evidence Management System (DEMS) leveraging Microsoft Azure requires careful planning and execution. We're committed to providing the best solution for your needs. There are a number of factors that impact how the migration can be achieved, and thus, also affect the costs associated with this work.

These costs are directly related to the effort and resources needed for a smooth and secure data transfer. We will partner with you to determine the most efficient approach and, prior to any work commencing, provide a clear breakdown of the migration costs for your review and approval. This ensures we work together to make this transition as seamless and cost-effective as possible. Client must approve costs in writing prior to any work being performed.

CONTRACT “START DATE” FURTHER DEFINED:

To ensure clarity and mutual understanding regarding your overall LensLock project, please note the following.

Prior to the delivery of hardware associated with the services provided to your agency, our team undertakes significant preparation. This includes, but is not limited to, rigorous testing and quality control procedures to ensure optimal performance. Furthermore, our team configures and customizes the equipment, your designated Digital Evidence Management System (DEMS), the LensLock mobile software application, and your Mobile Data Terminal (MDT) application.

Therefore, the "start date" of the client contract, as stipulated within the contract agreement, is not contingent upon the arrival of equipment, the completion of installation, or the commencement of end-user utilization. The contract start date, as defined in the agreement, will be the governing date for billing purposes.

FINANCIAL PAYMENT SCHEDULE:

The total contract value for the Services provided under this Agreement are outlined on page two of this document (the "Total Contract Value"). Due to the initial costs associated with setup, configuration, hardware procurement, travel, customization, and testing for each client, the payment schedule will be disproportionately weighted towards the first year of the five (5) year term. Payment will be due and payable according to the following schedule:

EXAMPLE: LAW ENFORCEMENT AGENCY 5-YEAR CONTRACT VALUE = \$500.00

YEAR 1 – \$150.00 (1.5 x annual payment)
YEAR 2 – \$ 87.50
YEAR 3 – \$ 87.50
YEAR 4 – \$ 87.50
YEAR 5 - \$ 87.50
TOTAL - \$500.00

All payments shall be made to LensLock, Inc. via check, wire transfer, ACH, etc.as instructed by LensLock on invoices. Late payments shall accrue interest at the rate of 7.5% per month or the maximum rate permitted by applicable law, whichever is lower, until paid in full.

LENSLOCK REDACTION:

LensLock is pleased to offer CJIS-compliant video redaction services to our Law Enforcement clients. Your service agreement includes an allowance of ten (10) complimentary cases per year. Each case may contain up to ten (10) hours of video for redaction. All redaction work will be conducted for evidentiary cases only. Redaction work for commercial purposes (non-LE use) do not apply. Our team will address all cases on an individual basis to ensure prompt and efficient completion.

Any redaction work beyond the ten free cases per year will be billed at a rate of \$195 per hour of video evidence to be redacted. Written approval from the client is required before any such work commences.

To Request Redaction Services:

Please submit a request via email to the LensLock Support Team at support@lenslock.com. Note: Submit a separate email for *each* individual case. Your request should include the following details:

- Case Number
- Video Date(s), Time(s), Duration(s), and the names of the Officer(s) or User(s) involved.
- A precise description of the redaction required, including specific time frames within the video(s).
- **Example:** Redact the image of the license plate from 02:15 - 02:45 of the video.
- **Example:** Mute all audio between 09:00 - 09:30.
- **Example:** Redact the face of the individual in blue from 10:00-10:15 and 12:00-12:45.

Providing these detailed parameters will ensure the utmost accuracy and enable timely processing of your redaction project requests.

LENSLOCK SHIPPING & HANDLING FEES:

LensLock may make partial shipments and ship LensLock equipment from multiple locations. Client is responsible for shipping charges in the quote. In order to ensure secure and professional delivery of equipment to your headquarters, we have had to contend with a significant increase in packaging and shipping costs (over 35%). As a result, client-paid shipping and handling fees are now excluded within the LensLock contract. This measure allows us to recover these actual expenses; we want to assure you that these fees are not a source of profit for LensLock.

LENSLOCK TERMS & CONDITIONS:

This quotation is contingent upon your acceptance of the provisions outlined herein and LensLock's Master Services Agreement, accessible at <https://www.lenslock.com/terms-of-use>.

Please be advised that any change orders requested after acceptance may incur additional fees. All returns require a return authorization form and are subject to restocking fees. LensLock reserves the right to cancel orders resulting from pricing or other errors.

Any purchase order issued in response to this quotation is subject exclusively to the aforementioned terms and conditions.